

Council Plan and Budget Engagement

Approach

Engagement with residents and others took place between 26 November 2019 and 21 January 2020. This was done via:

- an on-line questionnaire published on the North Tyneside Council website
- face to face sessions with the Residents Panel and other key stakeholder groups
- four drop in events (one at each of the Customer First centres)

In the face to face discussions attendees were provided with information about the refreshed Council Plan, the Authority's Budget and Cabinet's initial Budget proposals as agreed on 25 November 2019. Attendees were asked to give their views on the proposed Council Plan and the Budget proposals.

At the drop-in events, officers were able to talk to residents about Cabinet's proposals and people were given the opportunity to complete the same questionnaire as was published on the website.

Residents were also offered the opportunity to access information and complete the surveys in hard copy through Customer First Centres.

All of these engagement opportunities were publicised widely to explain how people could get involved.

Outcomes from the Engagement Activity

Around 250 people took part in the engagement process. This is an increase compared to last year.

The vast majority of the feedback for both the Council Plan and initial budget proposals was positive. There was very strong support that the Council Plan included the right priorities for North Tyneside and that the package of budget proposals was the right approach.